



WARRANTY: *Armstrong Technologies Inc (ATI)* equipment is warranted against defects in material and workmanship for a period of one (1) year from date of shipment. Contact *Armstrong Technologies Inc* for more information. **Calibration and bulk leak detection cable, which is supplied without factory termination, is not warranted.** During the warranty period, ATI will repair or replace components that prove to be defective in the opinion of ATI. The corporation is not liable for auxiliary interfaced equipment, or consequential damage.

NOTE: Any substitution or tampering with components without expressed, written permission of ATI may result in intrinsic damage, which will cancel the effectiveness of the warranty. Extended warranties are available through the factory. Service agreements may supersede standard warranty terms.

PRODUCT RETURN UNDER WARRANTY: All products returned for warranty service will be shipped by prepaid freight and will only be accepted with a Return Merchandise Authorization (RMA) number issued by ATI. All products returned to the client will be freight collect.

LIABILITY: All ATI products shall be installed by a qualified technician and maintained according to ATI product Installation and Maintenance instruction manuals. ATI shall not be responsible for any liability arising from auxiliary interfaced equipment. ATI's total liability is contained in the warranty conditions stipulated above. No other acceptance of liability is expressed or implied by ATI.

All product manuals should be READ CAREFULLY and COMPLETELY, as the purchaser is entirely responsible for proper installation and operation. The manuals can be downloaded from our website. A tag is inserted into the packaging of each product listing the LINK for downloading the manual.

MODIFICATIONS AND SUBSTITUTIONS: Due to an ongoing development program, ATI reserves the right to modify the design and substitute components in any of its products without prior notice. All changes are at the sole discretion of ATI and the corporation shall not be liable for any cost arising out of such modifications or substitutions that may be incurred by the user.

NOTE: Should your application require customized systems or equipment, ATI has the technical expertise to assist. Please contact our Sales & Marketing department to discuss your requirements.

TERMS AND CONDITIONS

- 1. Terms – Basic:** Net 30 days from date of invoice unless otherwise noted. All new accounts are subject to credit approval and 50% payment up front prior to shipment. All non-approved account orders will be on a prepaid basis, or an ILC. Delinquent accounts beyond 30 days will be charged +2% per month (24% per year), must be paid in full before new orders accepted, and new orders must be prepaid in full.
- 2. Conditions:** All prices are F.O.B. Ottawa, Ontario, Canada, and are listed in Canadian dollars. Terms and prices are subject to change without prior notice. All taxes that are applicable are extra. Appropriate exemption certificate numbers must be affixed to written purchase orders and must be received by ATI prior to shipment if taxes are to be omitted.
- 3. Returns:** All sales are considered final once received by the carrier. Equipment being returned for any reason must have an approved Return Merchandise Authorization (RMA) number prior to return. Material being returned is subject to a restocking charge. Merchandise returned without an authorized RMA will not be accepted or credited. Special orders cannot be returned.
- 4. Confirmation:** Written purchase order must follow verbal orders prior to shipping date and contain: purchase order number, desired calibration levels, shipping instructions, invoice address, shipping address, any **Tax exemption numbers** (if applicable), itemized list with appropriate part numbers of material to be ordered, and signature of authorized purchasing agent.
- 5. Shipping Instructions:** All Canadian orders will be forwarded by ground express courier unless otherwise specified in writing by the purchaser. Shipments are subject to regulations of C.T.C., IATA, IMO, and Transport Canada. All shipments containing hazardous materials are subject to transportation regulation (TDG) and user surcharge.
- 6. Revisions:** Purchaser initiated revisions to order specifications affecting merchandise will be subject to corresponding price adjustments.
- 7. Cancellation:** Special customized equipment orders issued by purchaser, that have been received and accepted, cannot be canceled except on a minimum 75% of order compensation terms.
- 8. Ordering Information:** Please provide ATI product configuration sheet when ordering. *ATI will not be held responsible if configuration or calibration levels are not specified clearly with purchase orders received prior to shipping date.*
- 9. Purchase Orders:** No "open ended" type purchase order will be accepted, that involves a third party binding. All purchase orders will state clearly equipment required for projects as to Part Number and reference to quote issued by *Armstrong Technologies Inc* or authorized agent. Purchase orders for large systems will require copies of complete specifications, drawings and all addendums received by ATI prior to acceptance of purchase order. Agents, distributors and representatives of *Armstrong Technologies Inc* will receive written confirmation of accepted purchase order disclosing any variances required by client or end user. No alteration will be permitted or accepted on purchase order unless stated in writing by authorized representative and/or client. Addendums or alterations to purchase order(s) received after order is in production will be subject to possible price adjustment.
- 10. Governing Regulations:** All orders are according to Incoterms 90 regulations.